



Warranty

Each Ultra Tune centre provides a service warranty of six (6) months or 10,000 kilometres, whichever occurs first, unless otherwise specified.

If you find any problem with the service or with the repaired parts within the warranty period, please contact the Ultra Tune centre where the work was originally performed. If you're not able to contact them or have any other questions or feedback, please call us on **1800 025 715** or message us using our Contact Us page and we'll assist you with your enquiries.

Important points to note about your Ultra Tune Australia-wide Warranty

- If the work done on your vehicle involves the supply of parts or services from a manufacturer or other service provider, our Warranty is limited to the maximum period allowed for them.
- This Warranty is limited to rectifying any fault(s) arising only from the work originally performed by the Ultra Tune Centre. Any outside interference with the work (other than an Ultra Tune centre) may void your Ultra Tune Warranty.
- This Warranty does not include any defect resulting from alteration, accident, misuse, abuse, neglect, or any repair or modification done by an unauthorised service agent.
- This Warranty does not cover normal wear and tear or normal service life and excludes maintenance items, such as globes, wiper blades, lubricants and fluids.
- This Warranty is not transferrable.

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. If the problem is not a major failure and can be fixed, you must provide us with an opportunity to fix the problem within a reasonable time.

If the problem is a major failure, you can choose to:

- Terminate the service contract with us and get a refund for parts of the service not already consumed; or
- Keep the service contract and get compensation for the difference in the service delivered and what you have paid.